

State of California—Health and Human Services Agency
Department of Health Services



California
Department of
Health Services

SANDRA SHEWRY
Director

ARNOLD SCHWARZENEGGER
Governor

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Dear Family PACT Provider:

The Department of Health Services, Maternal, Child and Adolescent Health/Office of Family Planning Branch (MCAH/OFP) presents the second Family PACT (Planning, Access, Care and Treatment) Program *Provider Profiles*.

Program data are monitored by MCAH/OFP through contracts with the University of California, San Francisco, Bixby Center for Reproductive Health, Research and Policy and with Electronic Data Systems. Data sources include provider enrollment, client enrollment and paid claims. These data are presented to Family PACT providers in the form of practice profiles with the expectation that feedback will be useful in utilization management (UM) and clinical quality improvement (QI). The profiles are designed to present a picture of a practice *in relation to peers* who participate in the Family PACT Program.

The current profiles include the original six plus two new indicators for the Family PACT Program:

- Average Family PACT Reimbursement per Client (Annualized)
- Number of Encounters per Family PACT Client (Annualized)
- Number of Pregnancy Tests per 100 Family PACT Encounters
- Percent of Evaluation/Management Visits Coded 99214
- New!** • Percent of Education & Counseling Visits Coded Z9754
- Chlamydia Screening Rate for Women Under 26 Years of Age
- New!** • Chlamydia Screening Rate for Women 26 Years of Age and Over
- Social Security Number Reporting among U.S. Born Adults

For your information, data on the Family PACT Program *as a whole* by public sector (governmental, non-profit, and community clinic providers) and private sector with interpretations for each indicator are enclosed. This may be useful to you in observing

how your peers in this program are performing and in considering an assessment of your practice patterns. Detailed methodology and Frequently Asked Questions (FAQs) are posted on the Family PACT website at www.familypact.org.

At this time, you will not receive an individualized Provider Profile because there were insufficient paid claims data from your practice to produce a report. The current profiles reflect activity from July 1, 2003 through June 30, 2005. In order for data to be statistically significant, the cohort of providers selected to receive profiles must have served more than 50 individual Family PACT clients in the six-month period being reported. Having fewer than 50 clients in six months makes data less useful for reporting purposes and indicators of practice patterns difficult to validate.

If your Family PACT client base is greater than 50 clients in a six-month reporting period you will receive profile(s) in the future. It is MCAH/OFP's intention to offer this feedback on a semi-annual basis thereby becoming an integral part of the program's ongoing provider support activities.

The presentation of the *Provider Profiles* project is designed primarily to assist providers in improving utilization management and clinical quality. MCAH/OFP will use the profiles to develop QI focused technical assistance and provider-specific QI/UM action plans. When practice patterns reflect consistently significant outliers in relation to peer groups, referrals for additional review may be made to DHS Audits and Investigations.

Although you are not receiving *Provider Profiles* at this time, we encourage you to complete the enclosed Provider Response Form with your comments. Instructions for returning your response to MCAH/OFP by fax or mail are on the form.

If you have questions or comments not addressed in the Response Form or on the website, you may contact MCAH/OFP by calling (916) 650-0414, or by emailing fampact@dhs.ca.gov.

Sincerely,



Laurie Weaver, Chief
Office of Family Planning
Maternal, Child and Adolescent Health Branch



Michael S. Policar, M.D., M.P.H.
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Enclosures